



## Guest Services

### Automatic Teller Machine (ATM)

For your convenience, there is an Automatic Teller Machine (ATM) located in the main lobby of the Steakhouse across from the Fireplace.

### Baby-Sitting Services

Mother's Helper - (805) 595-2821 to make arrangements.  
SLO County Sitters - (805) 439-0410

### Business Center

Facsimile and photocopying service is available for a minimal fee at the Guest Reservations Office.

### Check-In Time

Check-In time is 4:00 p.m.

### Check-Out Time/ Express Check-Out

Kindly observe the 12 (Noon) check-out time. Early or Express check-outs can be done through our TV. Simply press the yellow menu button on the remote control and choose the check-out option. If you wish to request the availability of a later check-out time, please contact Guest Reservations.

### Concierge/Guest Services

Located in the Reservations office, a concierge is happy to assist you.

### Credit Cards

We graciously accept American Express, Visa, MasterCard, and DiscoverCard.

### Dry Cleaning/Valet Service

Available Monday through Saturday, items picked up by 10 a.m. will be returned by 5 p.m. Dry cleaning lists are located in your guest room closet. Please contact Housekeeping for assistance.

### Emergencies

Emergencies are handled through our local police, fire and medical 911 service. For outside line, dial 9, then 911.

### Internet

DSL or Wallis is available in rooms for a fee. Complimentary wireless is available in the restaurants, bar, lobby and pool.

### Mail Services

Incoming mail will be received and held at Guest Registration. Notification will be made via guest room telephone message. Forwarding addresses may be left for redirection of mail following departure. Outgoing mail may be left at Guest Registration or with the concierge. For your convenience, our Registration Office has postage stamps available for purchase. A full service post office is located nearby.

### Newspaper

A complimentary local newspaper is available in Guest Registration Office. Several national and local newspapers are available for purchase at our newsstand area located in the parking lot at the main entrance to the Copper Café and Pastry Shop.

### Parking

There is no charge for parking. Parking spaces are conveniently located to each of our guest rooms, restaurants and shops. For further directions, please refer to the map located under Guest Safety & Security.

### Pool and Fitness Center

A European-style pool and state-of-the-art exercise room is offered to our guests. The pool features a 30-foot beach-style entry, designed in a configuration that allows for lap swimming. The nearby workout room provides the latest in exercise equipment and the surrounding area is enhanced with a 45-foot cascading waterfall that flows into an enchanting lagoon below. Two jetted spas provide a relaxing oasis for our guests.

### Room Service

We have a limited food service available. Please call The Copper Café to order.

### Safe Deposit Box

A safe is provided for you in your room. Please follow the directions located on the inside of the safe door. We also provide a safety deposit box for your use in the Guest Registration Office at no charge.

### Taxi/Limousine Service

Alexis Limousines (805) 545-0080.  
Local Taxi Service (805) 543-1234.

### Transportation

We offer complimentary transportation to our local airport, train station and bus station between the hours of 8AM and 7PM daily.

*Madonna Inn*  
A FAMILY TRADITION

